

CHRISTIAN MEDICAL COLLEGE
IDA SCUDDER ROAD
POST BOX NO. 3
VELLORE - 632 004, INDIA.



Telephones : (0416) 2222102, 2281000, 3070000
Telegrams : "MISSIONHOS" Vellore
D.I.D : 228 + Extn; 307 + Extn.
Telefax : + 91(0416) 2232035 or 2232103

Ref :

Date :

**DEPARTMENT OF HOSPITAL MANAGEMENT
STUDIES & STAFF TRAINING AND
DEVELOPMENT**

October 21, 2019

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. S. SaiyathaSaidhani, Ms. K. Hemalatha, Ms. U. Hemavathi, Ms. R. Ramya & Ms. M. Vinitha has successfully completed their project work on "*A study on the user satisfaction of Vellore Good Samaritan Welfare Society (VGSWS) canteen services*" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

Dr. Samuel N.J. David
M.A (Eco.), M.A (PM & IR), M.Sc (Psy.), MBA, M.Phil (HHSM), DD
Sr. Manager (Mgt. Studies & H.R.)
Department Head
Department of Hospital Management Studies &
Staff Training and Development

Samuel N. J. David
Sr. Manager (Mgt. Studies & H.R.)
Head, Department of Hospital Mgt. Studies
Staff Training and Development
Christian Medical College
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October 21, 2019

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This is to certify that Ms. Harini S, Ms. Sucithra V, Ms. Pooja.S, Ms. Amina T.E.M. & Ms. Monika.M has successfully completed their project work on "A study on patient satisfaction among outpatients of LCECU (Low Cost Effective Care Unit)" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

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October 21, 2019

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This is to certify that Ms.Bhavani D, Ms.Dhivya B, Ms.Sindhiya I, Ms.Archana Y, & Ms.Mohana Priya R has successfully completed their project work on "*A study on patient satisfaction among outpatients and inpatients at RUHSA -Rural Unit for Health care Social Affairs*" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

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October 21, 2019

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This is to certify that Ms. K.R. Kousalya, Ms. C.Gomathi, Ms.P.Monisha, Ms. A. Preethi & Ms.N.Priyanka has successfully completed their project work on "*A time and motion study of the Outpatient (OP) services at Low Cost Effective Care Unit (LCECU)*" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

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October 21, 2019

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This is to certify that Ms.Nandhini. ES, Ms.Keran Shiny. A, Ms.Nandhini. PS, Ms.Nivedhitha. K & Ms.Ramya. R has successfully completed their project work on "*A study on the workflow of staff therapists and clerk-typists of Artificial Kidney (AK) lab facility*" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

Dr. Samuel N.J. David
M A (Eco.), M A (PM & IR), M Sc (Psy.), MBA, M Phil (HSSM), DD
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This is to certify that Ms. Evangelin Ida Mary. J, Ms. Donna Raj. SV, Ms. Josephine Ansel, Ms. Sharon Selva Kumari. A & Ms. Madhubala. N has successfully completed their project work on "*A satisfaction survey of car parking facility*" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

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October 21, 2019

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms.Sandhiya.R, Ms.Sushma.S, Ms.Poovendran Himavahini, Ms.Manju.S & Ms.Latha.B has successfully completed their project work on "*A study to assess the waiting time for availing scan services in OG OPD*" at Christian Medical College, Vellore from 02.05.19 to 31.05.19. This is in partial fulfillment of their BBA (Hospital Administration) from Auxilium College, Vellore.

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Head, Dept. of Hospital Mgt. Studie
Staff Training and Development
Christian Medical College
Vellore - 632 004.

DHINESH HOSPITAL

73, Arani Road, VELLORE - 632 001.



Date : 22.12.2019

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the following student of BBA (Hospital Administration) from Auxilium College Vellore, has successfully completed their project on 'A study on patient satisfaction' in our hospital from 02.05.2019 to 03.06.2019.

Ms. Kotteswari S (30517U43024)

Dr. M. Dhinesh Kumar M.S., D.MAS, F.MAS.,
Consultant surgeon

DHINESH HOSPITAL
73, Arani Road, Rathinasingh Kulam St.,
VELLORE - 632 001.



KALAINAR MEDICAL RESEARCH FOUNDATION

Project Completion Certificate

Date: 03/06/2019

This is to certify that Ms. Nafeesa.N (Reg No. 30517U43035), Ms. Beena Blesse.G (Reg No. 30517U43005) students of Auxilium College, BBA (Hospital Administration) had undergone a project work in the Vellore Eye & Dental Hospital from May 2, 2019 to June 3, 2019 titled "A STUDY ON MEASURES TO IMPROVE PATIENT CARE FACILITY". The above Students carried out their Project Work with due diligence and dignity.

With regards,

Dr. T.S. Mohammed Sayee, MBBS, MS,

CHAIRMAN,



Vellore Eye & Dental Hospital



SRI NARAYANI HOSPITAL & RESEARCH CENTRE

SRIPURAM, THIRUMALAIKODI, VELLORE - 632 055
Vellore District, Tamil Nadu, India.



02-Oct-19

TO WHOM IT MAY CONCERN

This is to certify that the following five students who are studying final year BBA(Hospital Administration) at Auxilium College, Vellore, has successfully completed one month of "Project Work" in the Department of Billing from 02-May-2019 to 03-June-2019. Sri Narayani Hospital & Research Centre is a 300 bedded multi specialty Hospital, with a College of Nursing and Allied Health Sciences attached to it. During this period their work, character and conduct were good.

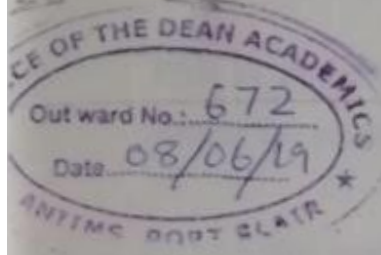
1. Ms. V. KEERTHANA
2. Ms. K. KEERTHIGA
3. Ms. R. SOWMIYA
4. Ms. M. SIVARANJINI
5. Ms. M. SHARMILA



K. Manjag
MANAGER - HR

F.NO. 5-19/ ANIIMS/ INTERNSHIP /2018-19/05/
ANDAMAN & NICOBAR ISLANDS INSTITUTE OF MEDICAL SCIENCES
PORT BLAIR
ANDAMAN & NICOBAR ADMINISTRATION

Date: 08/06/2019



TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Neeta Lakra, II year student of BBA in Auxilium College in Vellore has successfully completed 30 days Project Work on the Topic "Patient Satisfaction" at Andaman & Nicobar Islands Institute of Medical Sciences (ANIIMS), Port Blair with effect from 02.05.2019 to 03.06.2019.

During the period of her Project work training she performed satisfactorily.

Dean Academics
ANIIMS

Dr. (Brig.) S.B. MAHAJAN (Retd)
Professor (ENT) & Dean Academics
ANIIMS, Port Blair

DEPARTMENT OF BUSINESS ADMINISTRATION

(HOSPITAL ADMINISTRATION)

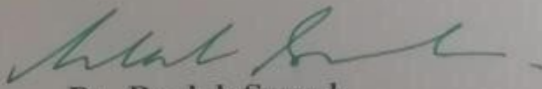
AUXILIUM COLLEGE (AUTONOMOUS)

(Accredited by NAAC with A⁺ grade with a CGPA of 3.55 out of 4 in the 3rd cycle)

Vellore – 632006

CERTIFICATE

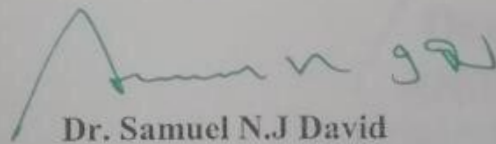
This is to certify that this project work entitled “A Study on Patient Satisfaction at G.B Pant Hospitals, Port Blair” being submitted by Ms. Akshaya V(30517U43001) and Ms. Neeta Lakra (30517U43038) for the award of Bachelor Degree in Business Administration (Hospital Administration) is a bonafide record of work carried out by them under our guidance and support.



Dr. Beulah Suresh

Head & Assistant Professor
Department of Business Administration,
Auxilium College (Autonomous)

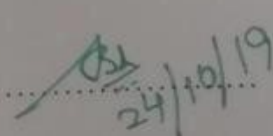
Dr. BEULAH SURESH, M.B.A., M.Com., M.Phil., Ph.D.,
Head & Assistant Professor
P.G. and Research
Department of Business Administration
Auxilium College (Autonomous)
Gandhi Nagar, Vellore - 632 006



Dr. Samuel N.J David

Head & Senior Manager,
Department of Management Studies & Staff
Training & Development,
CMC, Vellore-632004

Submitted for the VIVA VOCE Examination

External Examiner 

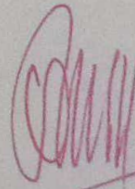
Ref: 00107/AP/AKH/04/06/2019

Date: 04.06.2019

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the following students of BBA (Hospital Administration) from Auxilium College Vellore, has successfully completed their project on "A study on Employee Welfare Measure" in our Hospital from 02nd May 2019 to 03rd June 2019.

1. Ms. Dharshini Nija S Reg No: 30517U43007
2. Ms. Shilpa M L Reg No: 30517U43051
3. Ms. Thilagavathi N Reg No: 30517U43064
4. Ms. Meenakshi V Reg No: 30517U43029
5. Ms. Dharshika T Reg No: 30517U43008,


4/6/19**DR.MUSHTAQ AHMED KHAN, MS
MEDICAL SUPERINTENDENT**

Dr.Mushtaq Ahmed Khan, MBBS, MS (Gen)
Medical Superintendent
Reg. No. 25052
Apollo KH Hospital, Melvisharam-632509.

Ref:B-4/2019-20

05.06.2019

To Whom So Ever It May Concern

This is to certify that the following B.B.A.,(H.A.), students of Auxillium college, Vellore has successfully completed project on – Quality Day care Services from 02.05.2019 to 03.06.2019 in our hospital Nalam Medical Centre & Hospital, Vellore.

Name	Register No.
1.Ms.L.Sowmiya	30517U43056
2.Ms.A.Mohanavalli	30517U43031
3.Ms.V.Arthi	30517U43004
4.Ms.J.Joshpin Rabitha	30517U43020



P.Shanmugapriya B.S.C.,M.B.A.,C.A.,
HR & Administration Officer
Nalam Medical Centre & Hospital,
(Unit of Agnorms Hospitals Pvt. Ltd.)
No. 44, Arcot Road, Phase - II,
Sathuvachari, Vellore - 632 009.

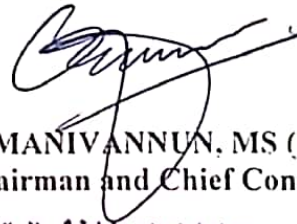
TO WHOMSOEVER IT MAY CONCERN

05.06.2019

This is to certify that the following II year BBA (Hospital Administration) students have under gone one month project work in our hospital from 02.05.2019 to 03.06.2019.

- | | | |
|----------------------|---|--------------------------|
| 1. Ms. Swathi | - | Register No. 30517U43063 |
| 2. Ms. Swarnalakshmi | - | Register No. 30517U43062 |
| 3. Ms. Sreenithi | - | Register No. 30517U43058 |
| 4. Ms. Soundariya | - | Register No. 30517U43055 |
| 5. Ms. Vijayalakshmi | - | Register No. 30517U43066 |

Thanking you,



Dr. K. MANIVANNUN, MS (ORTHO)
Chairman and Chief Consultant

Dr. K. MANIVANNUN, M.S ORTHO
Reg. No 61050
Man: Sundaram Medical Mission,
288, South Avenue Road, Vallalar
Sathuvachari, Vellore - 9



DR. SIVAKUMAR
MULTISPECIALITY HOSPITAL
Making lives healthy

Specialties

- + Cardiology
- + Dermatology
- + Endocrinology
- + General Surgery
- + ENT
- + Paediatrics
- + Obstetrics & Gynaecology
- + Urology
- + Neurology
- + Laparoscopic Surgery

Date

08.06.2019

TO WHOM SOEVER IT MAY CONCERN

This is to certify that Ms. JOANNA.J., BBA., (HOSPITAL ADMINISTRATION) student of AUXILLIUM COLLEGE, VELLORE Reg.NO.30517U43018 . She is successfully completed the project on PATIENTS SATIFICATION ON OPD SERVICES from 02.05.2019 to 03.06.2019 in our Dr.SIVAKUMAR MULTISPECIALITY HOSPITAL SATHUVACHARI, VELLORE - 632009.


G. SAMUEL, MA, MPNL, PGDHM

HR. MANAGER

 **Dr. SIVAKUMAR**
MULTISPECIALITY HOSPITAL
Plot C-3, Arcot Road, (Opp. Collector Office)
SATHUVACHARI, VELLORE - 632 009.
☎ - 2252114, 2253400

(Opp. Collector's Office) Arcot Road, Sathuvachari, VELLORE - 9
Phone : 2252114, 2253400, 2253500 / Website: www.drshivakumarihospital.com